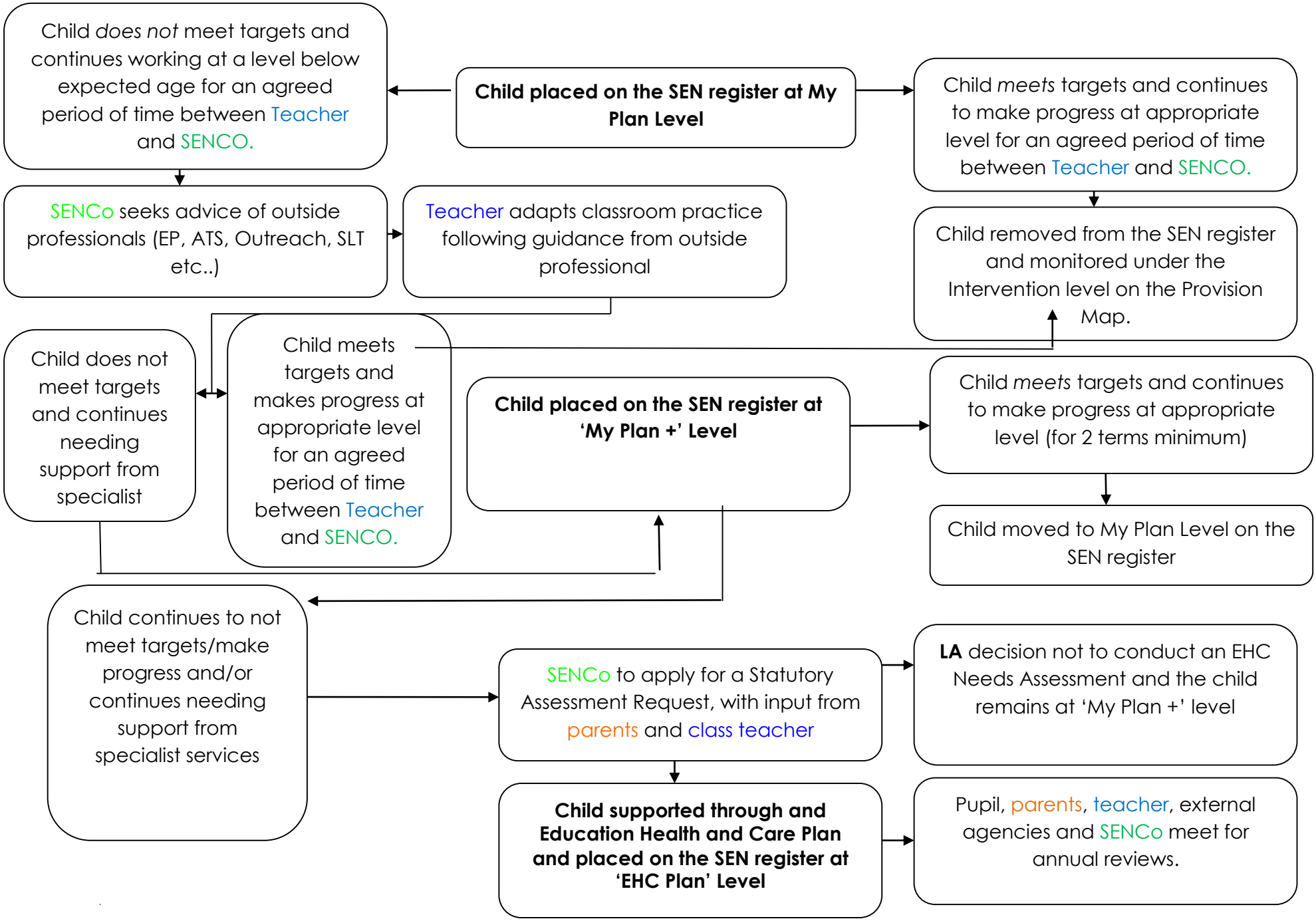Appendix 2: SEND Monitoring flow chart